



## ENGINEERING DIVISION

701 Laurel Street / Menlo Park, CA 94025-3483  
(650) 330-6740 / Fax (650) 327-5497

### WATER MAIN FLUSHING

The City of Menlo Park Municipal Water District's water main flushing program for Sharon Heights will begin on December 1, 2003. This notice provides information for Sharon Heights water customers served by the Menlo Park Municipal Water District regarding this program.

#### When will flushing occur on my street?

- We are providing an alphabetical listing of all the streets in Sharon Heights with dates we estimate we will conduct the flushing. This system-wide "unidirectional" flushing is a new program for our City, so be advised that these dates are estimates only. Copies are available at the front counter at the City Administration (City Hall) building, located at 701 Laurel St and on the City's website, <http://www.ci.menlo-park.ca.us/projects/streets.pdf> <http://www.ci.menlo-park.ca.us/projects/zones.pdf>
- To help our customers determine the actual week we will flush their street, each Friday, the Water District will update the flushing schedule for the following week. The first update to this posting will be Friday, December 5, 2003.
- As a final reminder, water district staff will put out flushing notice signs on the streets to be flushed the next day.

#### What effect will the flushing have in my home?

Flushing can cause **temporary** changes in water service. They may include low water pressure, changes in water color or cloudiness, or slight changes in taste and/or odor. These conditions are normal during the flushing process.

#### How can I schedule washing my laundry during the week scheduled for flushing my street?

Water District crews will flush from 8:00 a.m. to 5:00 p.m. Monday through Friday only. This schedule will allow washing laundry without any problems on Saturday or Sunday or washing can be done seven days a week early in the morning or in the evenings.

#### Do you have any other questions?

If you experience persistent water problems, dirty water in your washing machine or have any other questions about this program, please contact our Engineers: Virginia Parks or Pat Stone at (650) 330-6740. They will be happy to assist you in any way they can. **For emergencies** after-hours, contact Menlo Park Police Dispatch at 330-6370. They will dispatch the water district on-call responder to contact you.

We appreciate your input.